



Vacancy

# IT Director - Banking Products







As the largest bank in the Netherlands, ING sets a high bar for the quality of its products' portfolio. To grow the business, ING Domestic Banking Netherlands focuses on expanding and digitizing domestic products and rolling out its products in other countries. The IT Director of Banking Products manages the IT strategy for key components of ING's core business and a team of over 300 FTEs.



## Requirements

- 12+ years' experience
- In IT
- And in consumer product development
- Within complex, large-scale engineering environments
- Excellent project management and delivery skills
- Collaborative people manager
- Expertise building highly effective and engaged teams
- Visionary tech leader



**Amsterdam**



**Minimum of 12 years' experience**





About the company

# ING

**The goal of ING Domestic Banking NL (DBNL) is to make it as easy as possible for customers to pay, plan, achieve goals, expand businesses, act ethically, and handle unexpected challenges. DBNL aims to provide the best possible banking experience to its customers in The Netherlands, and its Tech Organization is crucial in making this happen.**

This organization is led by the CIO and a Management Team of five Domain Directors, a Chief Architect, and a Chief Information Security Officer. One of the domains is Banking Products. This includes investments and private banking, billing, insurance, savings, consumer lending, and loyalty. All these products depend on quality IT and data, managed closely with the business.

The Banking Products' domain's strategic goal for the next few years is to grow domestic products through, for example, further digitization; and to roll out successful DBNL products in other countries. On an international level, ING operates based on local strengths. This means that if a product is successfully developed for any given domestic market, it can be rolled out internationally using the locally designed and maintained technology or platform. While Domestic Tech organizations may solely focus on developing for their domestic market, they may become responsible for serving other ING countries with best-in-class, user-friendly, internationally scalable backend solutions. This is true for DBNL and adds a layer of complexity to the organization's roadmap and responsibilities. ►





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# IT Director Banking – Products

**The IT Director of Banking Products manages the technology and development behind its products: investments and private banking, billing, insurance, savings, consumer lending, and loyalty. They will translate and implement the IT strategy to align with the overall DBNL strategy. This requires a deep understanding of business challenges and a keen eye on business performance. They will also ensure safety, compliance, stability, and reliability; simplifying architecture where possible, managing all necessary maintenance and migrations, and creating an effective sourcing strategy.**

DBNL's Tech Organization strives to foster a true engineering culture and a unified Agile Way of Working, for which this role acts as an ambassador and role model. The IT Director of Banking Products will stimulate collaboration and alignment across teams, tribes, squads, areas, and chapters, as well as cross-functional and cross-organizational collaboration. They will work with the business domestically and in other countries, where a number of DBNL products will be rolled out. The Director will also ensure strong collaboration with global stakeholders, providing input on ING's Tech vision and Scalable Platform strategy to ensure these are properly implemented domestically. ▶



The IT Director of Banking Products is part of the DBNL Management Team and reports to the CIO. Their team consists of 330 FTEs, with several IT Area Leads, IT integrators and Business analysts as direct reports. A solid technology development background and a deep understanding of engineering challenges and necessary capabilities and competencies within the team will allow the IT Director Banking Products to hit the ground running.

This role offers a unique challenge for a tech leader with IT knowledge who also has experience developing consumer products. The IT Director of Banking Products will be a key figure in ensuring DBNL achieves its goals around secure, user-friendly, commercially viable, and internationally scalable banking products, supported by best-in-class technology. ■



## Interested?

ING is working with Top of Minds to fill this vacancy.  
To express your interest, please contact Jessica Lim at  
[jessica.lim@topofminds.com](mailto:jessica.lim@topofminds.com).

**“Complexity in this dynamic role stems from the combination of in-house technology and SaaS solutions; the need to support other countries in the rollout of these products and serve them with DBNL technology; and the envisioned growth in our domestic products, for instance in Investments, where we anticipate growing significantly in ING.”**

Edwin Entrop, CIO of ING Netherlands