

Vacature bij ING

Senior Consultant - Global Change & Transformation



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Requirements

- Over 10 years of experience in management consultancy
- Ability to deliver and lead multidisciplinary projects
- Proven experience in complex stakeholder management
- Expertise in Strategy & Vision, Value Propositions, and Target Operating Models
- Confident mentor and builder of collaborative teams
- Financial services experience preferred
- Expertise with agile working methods

 **Amsterdam**

As a global leader in financial services, ING is renowned for driving innovation and impactful transformation. Their Global Consulting team is dedicated to delivering on their Strategy & Vision, Value Propositions, and Target Operating Models. Now they are seeking a Senior Consultant to lead strategic initiatives, align teams, and advance ING's transformation agenda on a global scale.

Over ING

ING is a global financial institution with a strong European base that is growing steadily worldwide. Its goal is to ensure that people can always stay one step ahead, both personally and in business. With 60,000 employees, ING provides commercial services to more than forty million customers in over forty countries. They are all driven by the same key values: transparency, integrity, and social responsibility.

Global consulting team

The Global Consultants advise senior leadership on complex strategic business challenges. They formulate strategies and their execution plans, craft value propositions, outline target operating models, and more. Overseen by the Head of Global Consulting, Cecile Crobach, this team is part of ING's Global Change and Transformation organization. This NL-based department also includes Change Execution and Process Management capabilities. Recently restructured, their team of thirty consultants is organized under three expert leads. Together, their specialized expertise forms a key bridge between strategy and execution.





Senior Consultant – Global Change & Transformation

The Senior Consultant of Global Change and Transformation will be at the forefront of ING’s most important initiatives, tackling the bank’s most pressing challenges and driving impactful, transformative change. In this dynamic role, they will develop strategic solutions that enhance operational efficiency, foster alignment across global teams, and pave the way for ING’s continued success in an evolving financial landscape.

The Senior Consultant will report directly to one of the Global Consulting Team’s three expert leads, work closely with senior leadership, and collaborate with other internal and external consultants, and co-create with business stakeholders. As a results-driven team player, they thrive in dynamic environments, easily building relationships with a wide range of senior stakeholders. They also play a key role in shaping the consulting community within ING to foster a culture of collaboration, innovation, and excellence.

The Senior Consultant will tackle complex business problems with a sharp eye for both detail and the bigger picture. To succeed, they are a problem-solver who thrives in navigating complexity and ambiguity. A persuasive communicator with a strong sense of organizational sensitivity, the Senior Consultant quickly identifies the underlying issues and opportunities within ING and uses a hands-on approach to influence and align teams across the bank. A curious self-starter, they take ownership of challenges, think creatively, and make decisions grounded in data and insights, driving impactful change at every turn.

“This is much more than a traditional consulting role; it’s a unique opportunity to influence the future of one of the largest banks in Europe by translating vision into impactful action”

Cecile Crobach,
Head of Global Consulting at ING

ING offers a vibrant, open, and informal work environment where collaboration and flexibility are at the core of how the team operates. With a diverse group that values curiosity and continuous learning, ING provides a space where individuals can make a meaningful impact while growing together with supportive and talented colleagues. This role is perfect for a seasoned management consultant from a Big4 firm with deep expertise in consulting methodologies and relevant subject matter experience who is ready to move beyond traditional consulting and watch their ideas drive meaningful transformation at ING.





Interesse?

ING is working with Top of Minds to fill this vacancy.

To express your interest, please contact Sophie Jansen at sophie.jansen@topofminds.com



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