VACANCY

IT Area Lead Data Management

Requirements

- Over 10 years of IT work experience
- Large data transformations
- Complex corporate context
- Managerial experience
- Agile
- Master's degree in computer science or a similar field

📍 **Amsterdam**   💼 **Minimum of 10 years experience**

When it comes to mobile-first customer experiences and digital infrastructure, ING is among the most innovative financial institutions worldwide. Effective data management is crucial for strengthening this leading position. The IT Area Lead will manage a team of 130 data experts, design and implement ING's data management strategy for the Netherlands, and transform the data architecture.

ING

ING is a global financial institution with market leadership in the Benelux, a strong pan-European base, and a growing presence in the rest of the world. Its purpose – as a bank, employer, and an engaged member of society – is to empower people to stay ahead in life and business

Over sixty thousand employees of ING serve around thirty-seven million customers, corporate clients, and institutions in over forty countries. The bank's retail products include savings, payments, investments, loans, and mortgages. For its Wholesale Banking clients, ING provides, e.g., specialized lending, tailored corporate finance, debt and equity market solutions, and payments and cash management. Its omnichannel approach and relentless focus on customer experience are vital to the bank's success.

As showcased by its state-of-the-art tech stack, data ecosystem, and personalized mobile-first customer interface, ING is one of the digital frontrunners in the global banking sector. Together with its innovation partners, the company is constantly improving its capabilities and developing disruptive new features. Data is an invaluable enabler in this continuous cycle and, therefore, the organization's lifeblood. Besides a prerequisite for providing a superior customer experience, data is also crucial for creating value, scaling up, and developing new products at pace. It helps the bank meet its regulatory requirements, mitigate risks, reduce costs, and make better business decisions.

IT Area Lead Data Management

Candidates will become part of Broadview's Group Control team. In two to four years, during which they will internalize Broadview's culture, The IT Area Lead will define the vision for data management for DBNL, ING's retail and business banking activities in the Netherlands.

They will also develop the roadmap for data and analytics capabilities and lead the delivery by the agile teams, providing direction and ensuring quality and pace of release. The IT Area Lead will have about five direct reports (Chapter Leads) and manage a department of 130 data experts (e.g., engineers, analysts, and designers) located in The Netherlands,Romania, and India. The IT Area Lead will report to the Head of IT Customer & Data and work closely with the Tribe Lead of the Data Management Tribe and the Product Leads.

One of the primary responsibilities of the IT Area Lead will be to design and drive a transformation of the data architecture and associated way of working. They will develop the target architecture, including cloud services, data modeling, and a data analytics environment, and lead its step-by-step implementation. In developing the architecture, the IT Area Lead will work closely with teams from Global. Additionally, they will introduce a modular approach to multidisciplinary collaboration, establishing efficient teamwork between the data and IT experts and the business. Their efforts will create a first-class agile working environment, attract and retain the best engineers, and encourage innovative thinking around data, analytics, and AI.

Being end-to-end responsible for developing and executing the data management strategy for ING's home market requires an IT Area Lead who can combine their expertise in data strategy, architecture, data management, and analytics with extensive managerial and transformation leadership experience. The ideal candidate has a background in architecture and delivery and supplements their technical know-how with solid people skills. At ING, the IT Area Lead will get the opportunity to put their extensive skillset into practice by taking ownership over one of the largest data lakes in the Netherlands and optimally leveraging its contents to strengthen the bank's position as the digital standard in its industry. ▪

"The scope and size of ING ask for a strong IT Area Lead for Data Management who can effectively navigate our complex stakeholder field and has the clout to transform our way of working across teams and disciplines."

— Job de Zeeuw, Head of IT Customer & Data

Interested? ING is working with Top of Minds to fill this vacancy. To express your interest, please contact Jessica Lim at Jessica.lim@topofminds.com.