



**budbee**



VACANCY

# Head of Ground Operations

## Requirements

- Over 2 years' leadership experience
- Operations management, management consulting, or strategy in a large business or scale-up
- Logistics, supply chain, and operations studies or project experience
- A valid driving license
- Analytical
- People skills
- Fluent in both written and verbal English

**Amsterdam** **Minimum of 3 years' experience**



**Budbee is a Swedish-based logistics technology scale-up with a proven concept in the Nordics. Over the past two years, the company has rolled out its cutting-edge technology to service merchants and end-consumers in the Benelux. The Head of Ground Operations plays an integral role in their path to success in the Netherlands. The role offers a unique opportunity for an analytical, pragmatic, and empathetic candidate with a burning desire to change the e-commerce industry for the better.**





## ABOUT THE COMPANY

# Budbee

**Budbee is a logtech company committed to creating the best e-commerce experience from check-out to delivery. The company reaches more than thirty million people in Sweden, Finland, Denmark, Belgium, and the Netherlands through home deliveries and its extensive network of parcel lockers for anytime box deliveries.**

All Budbee's operational, commercial, and data-science technology is built in-house. They offer merchants sophisticated check-out portals and customer data, further differentiating them from other e-commerce service providers. Budbee receives e-commerce goods at its terminals, sorts them, and executes the delivery and return. The fast-growing company makes life easier in the most sustainable manner using bikes, electric vehicles, and biofuels.

With the customer's best interests always at heart and backed by investors like Kinnevik and H&M, Budbee is on track to become the leading European last-mile e-commerce platform.





VACANCY

# Head of Ground Operations

**The Head of Ground Operations is a highly adaptable person who switches easily between long-term strategic initiatives and rapid deployment actions on the ground.**

This role will be overseeing eleven distribution centers in the Netherlands, ensuring that daily operations run smoothly, efficiently, and always with high quality. From the moment a parcel is picked up at a webshop until it's loaded in the van, ready to be delivered.

**“We are a young company and culture, with a true start-up mindset. We want our employees to challenge themselves, dare to do things differently but always make sure to have fun. We’re on this journey together.”**

**Jørgen Höppener, General Manager Netherlands**

A large part of the position involves strategic and bold thinking for process improvement in a rapidly growing business, such as developing tracking tools for within terminal processes, improving personnel productivity, and expanding the company's terminals. Work time will be divided between tactical decision making and 'having one's feet firmly on the ground', managing teams at the terminals, establishing relationships with couriers and partners, and ensuring everyone is operating in a safe working environment.



The Head of Ground Operations will have a seat in the local management team and report directly to General Manager Jørgen Höppener (former Roland Berger Strategy Consultant). Next to being part of a top-performing company that shapes the future of e-commerce, this position comes with a competitive salary and the chance to grow into the role of Operations Director in the future. ■



**Interesse?** Budbee is working with Top of Minds to fill this vacancy. To express your interest, please contact Imke Peters at [imke.peters@topofminds.com](mailto:imke.peters@topofminds.com).