



Regional Director Operations

Few industries have grown as explosively as the food delivery industry. At Just Eat Takeaway, they know exactly how to capitalize on that. The European market leader is growing faster than ever before, not in the least due to the recent merger with Just Eat and the acquisition of Grubhub. The Regional Director Operations will lead the logistic side of the business in seven countries while contributing strategically to the development of the logistic organization.

For whom?

- Minimum of 10 years' experience
- Leading an operational organization
- International leadership
- Strategic leader
- Conceptual
- Entrepreneurial
- Stakeholder management
- Willing to travel

Just Eat Takeaway

Just Eat Takeaway was founded in the Netherlands twenty years ago. Over the last two decades, a lot has changed. What started as a food delivery marketplace, became an international, listed company. The merger with Just Eat and the acquisition of Grubhub largely contributed to this development. Simply put, Just Eat Takeaway cannot be ignored in the modern world. After all, everyone and their mother orders food using Just Eat Takeaway.

Although the company operates in almost 25 countries on five different continents, the Dutch roots remain prominent. The corporate culture is best described as down to earth yet ambitious. The goal for the upcoming years is an explosive growth of the number of orders delivered via Scoober.



Recipe for success: Scoober

Scoober stems from 2016. As a subsidiary of Just Eat Takeaway, Scoober enables consumers to order food from restaurants without their own delivery service. Scoober is fully focused on logistics and has its own infrastructure, technology, and delivery workforce. The Scoober-model has played an important part in the recent expansion of Just Eat Takeaway.

The exponential growth gives rise to the need for two strong Regional Directors Operations – one for Northwest Europe and one for Southeast Europe. They will bring operational matters, further growth, and strategic development of the logistic structure to the next level. Each Director will be responsible for seven countries.

The Regional Director Operations Northwest Europe will focus on the Netherlands, Belgium, France, Switzerland, Denmark, Norway & Ireland, while their counterpart for Southeast Europe is responsible for Spain, Italy, Portugal, Poland, Romania, Bulgaria, and Israel. Together with the Regional Director Operations UK and the Regional Director Operations Germany & Austria, they will form a tight-knit team sharing best practices as well as failures in order to be able to make better decisions for the region.



Regional Director Operations

Regional Director Operations is a forward-looking position, always in the know of what's going on in each country. Aside from a clear focus on operational management within their own region, the Regional Director Operations has the strategic skills to harness the logistic future of the business. Amidst an organization growing as rapidly as Jus Eat Takeaway, this is a significant challenge.

The Regional Director Operations will lead a team of Country Operations Managers and keep close contact with them. The Regional Director Operations is always on the lookout for ways to improve the operational team and the business. Just Eat Takeaway applies the principles of LEAN management. Responsible for tens of thousands of couriers and restaurants, the combination of strong leadership and a proven track record in operational management is a must.

Determining the logistic course

As well as leading several countries, the Regional Director Operations will also have a strategic role. Scoober is continuously developing. From the flexibility of the logistic structure to scalability and expansion – the Regional Director Operations determines the logistic course for the region. Strong analytical and conceptual skills, an eye for detail, and the ability to work under pressure are indispensable.

The ultimate customer experience

The Regional Director Operations also sets the course for online from a logistical/operational point of view. With a user-centric mindset, they develop the ideal customer journey and know which levers to pull to guarantee the ultimate customer experience.

The ideal candidate is highly strategic, has operational experience within a rapidly growing organization, and ideally also has a soft spot for logistics in a tech-driven environment. A strategic team player who makes processes and structures more efficient in an inspiring way while always bringing out the best in people.

As a member of the management team of Scoober, the Regional Director Operations reports directly to Mark Deumer, Global Director Operations. In an organization growing as rapidly as Just Eat Takeaway, career progress is par for the course. The current momentum offers great opportunities, both for Just Eat Takeaway and for the Regional Director Operations.

“The dedication and leadership of the Regional Director Operations are essential to consolidate the huge growth of Just Eat Takeaway. By managing the countries and optimizing processes on the one hand, and using a clear strategic vision to successfully develop the logistic structure on the other, thus contributing to the growth and success of the entire organization.”

– Mark Deumer, Global Director Operations Takeaway.com





Interested?

Just Eat Takeaway works with Top of Minds to fill this vacancy.
Contact Jessica Lim for more information.

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